



# St. Edmund's College

(Affiliated to North Eastern Hill University, Shillong)  
 Recognized by the University Grant Commission under 2 (f) and 12 (B) of UGC act 1956  
 Laitumkrah, Shillong – 793003, Meghalaya, India

E-mail: [stedmundscollege@gmail.com](mailto:stedmundscollege@gmail.com)

Website: <http://sec.edu.in>

## Details of student grievances including sexual harassment and ragging cases

No	Student Grievances	No of Issue raised	Redressed	Pending	Avg Time
1	Ragging	-	Each student signs Anti-Ragging Pledge at UGC website. Poster and displays in place to raise Awareness	Constant Awareness	Nil
2	Attendance of classes & practical's	50	Corrected with HOD data Online attendance available in the LMS	-	3-7 days
3	Granting of Leave	120	Short leave through the Head of the department. Long leave/Medical through the Principal/Vice Principal	-	1 day
4	Cost of Fees	10	Capped for 3 years – competitive pricing Clearly indicated in the Prospectus	-	1 Week
5	Access to the Administrative Office	25	Additional personnel during peak demands Monitoring for being student-friendly	Continuous process	2 days
6	Boys' Common Room – space & gears	15	Space provided The equipment has been provided	-	1 Week
7	Gym equipment	12	Maintenance is taken care of and professional coach being appointed	-	1 month
8	Wi-Fi Campus	110	Dedicated locations are Wi-Fi enabled	-	1 month



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			Classrooms have access to Internet		
9	Anomalies in Internal Marks/Practical's	30	The HODs/Exam Committees and the Principal take care of the concerns.	-	1 Week
10	Delays in getting the University Final Mark Sheets	65	The college in constant touch with the university to expedite the matters.	Matters in NEHU hands	-
11	Absence of a regular fulltime Student Counsellor	2	Initiated hiring the services of experts. Embedded Mentoring process.	-	Ongoing

**\*\* Sexual Harassment – There have been NO COMPLAINTS brought to the attention of the Management.**

  
(Principal)  
